

## CMO CLAIMS DASHBOARD - ATLANTA AND CENTRAL REGIONS

### Overview

The CMO Claims Dashboard reflects claims data at a specific point in time for the Atlanta and Central Regions. This report summarizes CMO claims activity on a Year-to-Date (YTD) basis; that is, from June 1, 2006 to the most current week-ending period (each Friday). The YTD timeframes are included at the top of each worksheet. Please note that claims are received on daily basis by the CMOs and adjudicated several times each week. The CMO Claims Dashboard will be updated regularly and will reflect changes from the previous reporting period.

### CMO Claims Summary for the Atlanta and Central Regions - YTD - (June 1, 2006 - September 1, 2006)

	Claims Received	Claims Paid	Claims Denied ***	Claims Paid/Denied	Duplicate Claims (Based on Date of Service)	% of Total Denied Claims Due to "Duplicate Claim" as Denial Reason Code (see previous column)	Amount Paid	% of Clean Claims Dispositioned to Final Stage and Remittance Advice (either Paid or Denied) w/in 15 Business Days	Average Business Days to Process (Date of Service to Receipt of Clean Claim)	Average Business Days to Process (Receipt to Disposition of Clean Claim)
									Overall Average	Overall Average
<b>CMO Claims* Total</b>	<b>813,218</b>	<b>563,680</b>	<b>169,634</b>	<b>719,951</b>	<b>65,902</b>		<b>\$ 90,013,817</b>	<b>97%</b>	<b>13.86</b>	<b>5.01</b>
% Processed				<b>88.5%</b>		<b>38.8%</b>				
									Overall Average	Overall Average
<b>Professional Claims** Total</b>	<b>665,569</b>	<b>464,136</b>	<b>138,806</b>	<b>602,942</b>	<b>54,839</b>		<b>\$ 38,625,321</b>	<b>96.7%</b>	<b>13.41</b>	<b>5.22</b>
% Processed				<b>90.6%</b>		<b>39.5%</b>				
									Overall Average	Overall Average
<b>Facility Claims Total</b>	<b>142,220</b>	<b>96,117</b>	<b>29,220</b>	<b>125,337</b>	<b>10,579</b>		<b>\$ 51,040,176</b>	<b>98.3%</b>	<b>15.87</b>	<b>3.94</b>
% Processed				<b>88.1%</b>		<b>36.2%</b>				

\* CMO Claims Total = Professional services, Facilities, Therapists and Ancillary Services (excludes Behavioral Health, Dental, Pharmacy and Vision Claims); **excludes physician capitation payments.**

\*\* All Physician and professional claims; excludes physician capitation payments.

\*\*\* Claims identified as denied include, but are not limited to, duplicate claims, members not eligible with the billed CMO on the date of service, non-covered benefits, and/or medical management denials.

## CMO CLAIMS DASHBOARD - ATLANTA AND CENTRAL REGIONS

### Overview

The CMO Claims Dashboard reflects claims data at a specific point in time for the Atlanta and Central Regions. This report summarizes CMO claims activity on a Year-to-Date (YTD) basis; that is, from June 1, 2006 to the most current week-ending period (each Friday). The YTD timeframes are included at the top of each worksheet. Please note that claims are received on daily basis by the CMOs and adjudicated several times each week. The CMO Claims Dashboard will be updated regularly and will reflect changes from the previous reporting period.

### CMO Claims\* for the Atlanta and Central Regions - YTD - (June 1, 2006 - September 1, 2006)

	Claims Received	Claims Paid	Claims Denied**	Claims Paid/ Denied	Duplicate Claims (Based on Date of Service)	% of Total Denied Claims Due to "Duplicate Claim" as Denial Reason Code (see previous column)	Amount Paid	% of Clean Claims Dispositioned to Final Stage and Remittance Advice (either Paid or Denied) w/in 15 Business Days	Average Business Days to Process (Date of Service to Receipt of Clean Claim)	Average Business Days to Process (Receipt to Disposition of Clean Claim)
<b>Amerigroup</b>	129,083	95,611	27,565	123,176	10,125		\$ 12,992,526		12.86 days	2.83 days
% Processed				95.4%		36.7%		99.2%		
<b>Peach State</b>	303,357	184,988	96,265	281,253	40,364		\$ 30,124,702		19.25 days	5.58 days
% Processed				92.7%		41.9%		92.9%		
<b>WellCare</b>	380,778	283,081	45,804	315,522	15,413		\$ 46,896,589		9.9 days	5.36 days
% Processed				82.9%		33.6%		99.6%		
<b>Total</b>	<b>813,218</b>	<b>563,680</b>	<b>169,634</b>	<b>719,951</b>	<b>65,902</b>		<b>\$ 90,013,817</b>	<b>97%</b>	<b>Overall Average 13.86</b>	<b>Overall Average 5.02</b>
% Processed				88.5%		38.8%				

\* CMO Claims Total = Professional services, Facilities, Therapists and Ancillary Services (excludes Behavioral Health, Dental, Pharmacy and Vision Claims); excludes physician capitation payments.

\*\* Claims identified as denied include, but are not limited to, duplicate claims, members not eligible with the billed CMO on the date of service, non-covered benefits, and/or medical management denials.

## CMO CLAIMS DASHBOARD - ATLANTA AND CENTRAL REGIONS

### Overview

The CMO Claims Dashboard reflects claims data at a specific point in time for the Atlanta and Central Regions. This report summarizes CMO claims activity on a Year-to-Date (YTD) basis; that is, from June 1, 2006 to the most current week-ending period (each Friday). The YTD timeframes are included at the top of each worksheet. Please note that claims are received on daily basis by the CMOs and adjudicated several times each week. The CMO Claims Dashboard will be updated regularly and will reflect changes from the previous reporting period.

### Professional Claims\* for the Atlanta and Central Regions - YTD - (June 1, 2006 - September 1, 2006)

	Claims Received	Claims Paid	Claims Denied**	Claims Paid/Denied	Duplicate Claims (Based on Date of Service)	% of Total Denied Claims Due to "Duplicate Claim" as Denial Reason Code (see previous column)	Amount Paid	% of Clean Claims Dispositioned to Final Stage and Remittance Advice (either Paid or Denied) w/in 15 Business Days	Average Business Days to Process (Date of Service to Receipt of Clean Claim)	Average Business Days to Process (Receipt to Disposition of Clean Claim)
<b>Amerigroup</b>	111,891	86,023	22,405	108,428	8,604		\$ 7,221,454		11.51 days	2.84 days
% Processed				96.9%		38.4%		99.2%		
<b>Peach State</b>	245,839	150,704	77,758	228,462	32,872		\$ 12,198,290		19.45 days	6.10 days
% Processed				92.9%		42.3%		92.2%		
<b>WellCare</b>	307,839	227,409	38,643	266,052	13,363		\$ 19,205,577		9.28 days	5.45 days
% Processed				86.4%		34.6%		99.6%		
<b>Total</b>	<b>665,569</b>	<b>464,136</b>	<b>138,806</b>	<b>602,942</b>	<b>54,839</b>		<b>\$ 38,625,321</b>	<b>96.7%</b>	<b>Overall Average 13.41</b>	<b>Overall Average 5.23</b>
% Processed				90.6%		39.5%				

\* All Physician and professional claims; excludes physician capitation payments.

\*\* Claims identified as denied include, but are not limited to, duplicate claims, members not eligible with the billed CMO on the date of service, non-covered benefits, and/or medical management denials.

## CMO CLAIMS DASHBOARD - ATLANTA AND CENTRAL REGIONS

### Overview

The CMO Claims Dashboard reflects claims data at a specific point in time for the Atlanta and Central Regions. This report summarizes CMO claims activity on a Year-to-Date (YTD) basis; that is, from June 1, 2006 to the most current week-ending period (each Friday). The YTD timeframes are included at the top of each worksheet. Please note that claims are received on daily basis by the CMOs and adjudicated several times each week. The CMO Claims Dashboard will be updated regularly and will reflect changes from the previous reporting period.

### Facility Claims for the Atlanta and Central Regions - YTD - (June 1, 2006 - September 1, 2006)

	Claims Received	Claims Paid	Claims Denied*	Claims Paid/Denied	Duplicate Claims (Based on Date of Service)	% of Total Denied Claims Due to "Duplicate Claim" as Denial Reason Code (see previous column)	Amount Paid	% of Clean Claims Dispositioned to Final Stage and Remittance Advice (either Paid or Denied) w/in 15 Business Days	Average Business Days to Process (Date of Service to Receipt of Clean Claim)	Average Business Days to Process (Receipt to Disposition of Clean Claim)
<b>Amerigroup</b>	17,192	9,588	5,160	14,748	1,521		\$ 5,771,072		21.76 days	2.73 days
% Processed				85.8%		29.5%		99.6%		
<b>Peach State</b>	54,844	32,786	17,452	50,238	7,232		\$ 17,761,336		18.35 days	3.06 days
% Processed				91.6%		41.4%		96.1%		
<b>WellCare</b>	70,184	53,743	6,608	60,351	1,826		\$ 27,507,768		12.49 days	4.97 days
% Processed				86.0%		27.6%		99.9%		
<b>Total</b>	<b>142,220</b>	<b>96,117</b>	<b>29,220</b>	<b>125,337</b>	<b>10,579</b>		<b>\$ 51,040,176</b>	<b>98.3%</b>	<b>Overall Average 15.87</b>	<b>Overall Average 3.94</b>
% Processed				88.1%		36.2%				

\* Claims identified as denied include, but are not limited to, duplicate claims, members not eligible with the billed CMO on the date of service, non-covered benefits, and/or medical management denials.